

Heathbridge Practice Patients' Consultative Group

Agenda for meeting 3 August 2017 at 12.30

- 1 Apologies for absence
- 2 Minutes from last meeting ALL
- 3 Matters arising ALL
- 4 Development of the Group
 - Poster/application form PW
 - Closed email group PW
 - Membership PW
 - Best practice PW
 - Terms of reference PH/PW
- 5 Developments in the Practice LS/SR
 - Heathbridge website ALL
 - Online access LS/SR
 - Complaints LS/SR
 - Leaflets LS/SR
- 6 West Wandsworth PCG/Wandsworth PPIRG PW
- 7 Any other business ALL
 - Ear syringe appointments LS/SR
 - Mobile phones PW
- 8 Date of next meeting ALL