

Patient feedback

1095

Responses

08:43

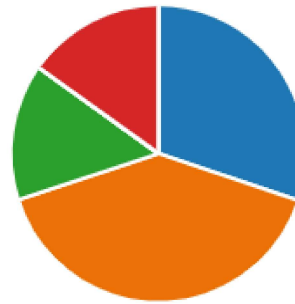
Average time to complete

Closed

Status

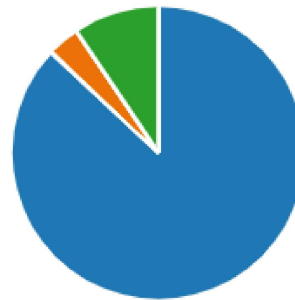
1. Which is your registered GP Practice?

● Chartfield Surgery	326
● Heathbridge Practice	432
● Mayfield Surgery	161
● Tudor Lodge Health Centre	164

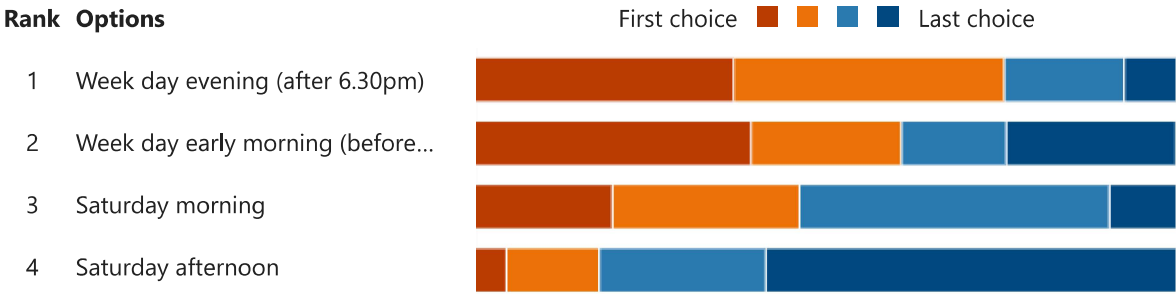


2. Early morning appointments

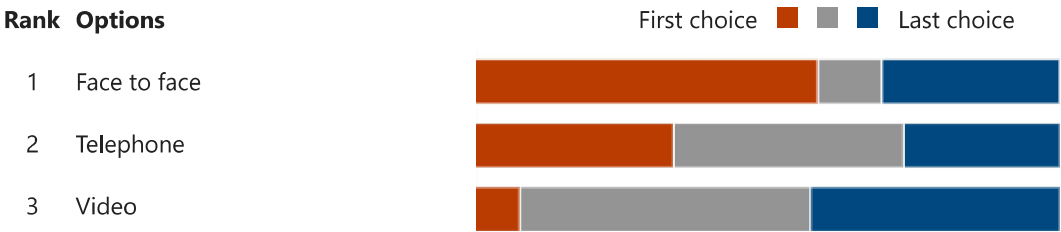
● Yes	368
● No	15
● Not relevant	40



3. Appointment Times



4. Appointment Type

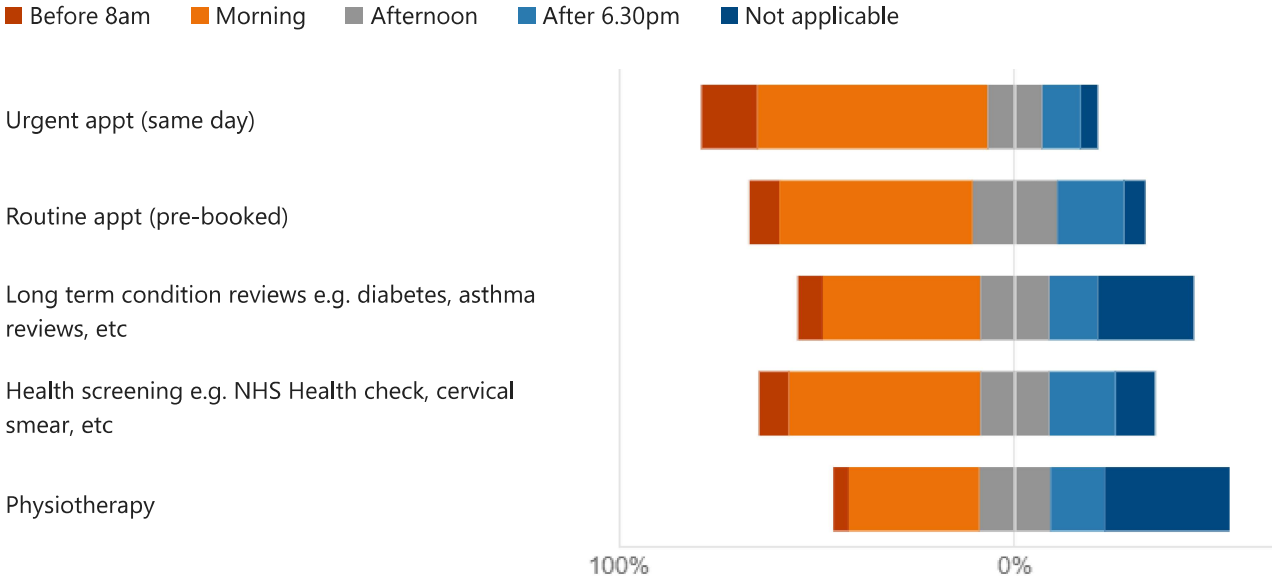


5. Appointment availability

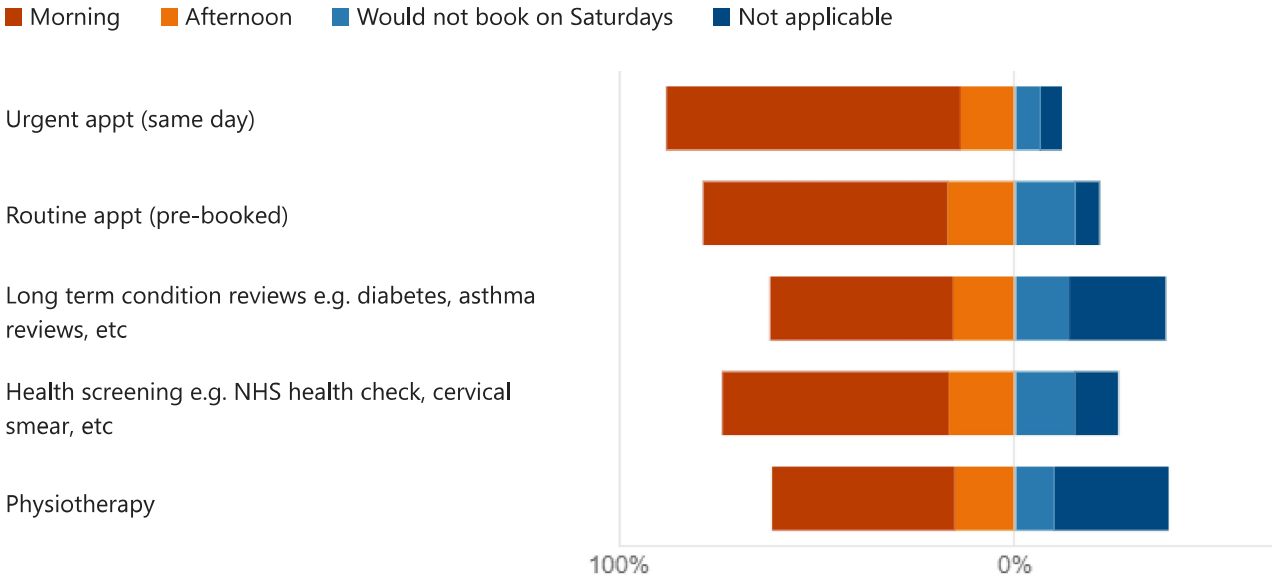
- Same day 223
- Pre-bookable - 2+ weeks in adv... 45
- Both - same day & pre-bookabl... 796



6. Your preferred appointment times - Monday to Friday



7. Your preferred appointment times - Saturdays



8. Appointments at a different location?

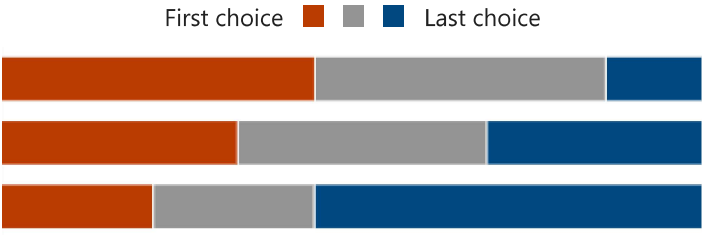
- I am happy to be seen at anothe... 338
- I prefer to have all my appointm... 670



9. Getting to a different location?

Rank Options

- 1 To get a sooner appointment e...
- 2 To get a pre-booked appointme...
- 3 Easy to get to (by public or priv...



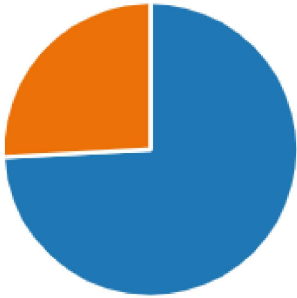
10. Is the Enhanced Primary Care Hub at Queen Mary Hospital an easy location for you to reach?

- Very easy 548
- Quite easy 362
- Quite difficult 70
- Not sure 83



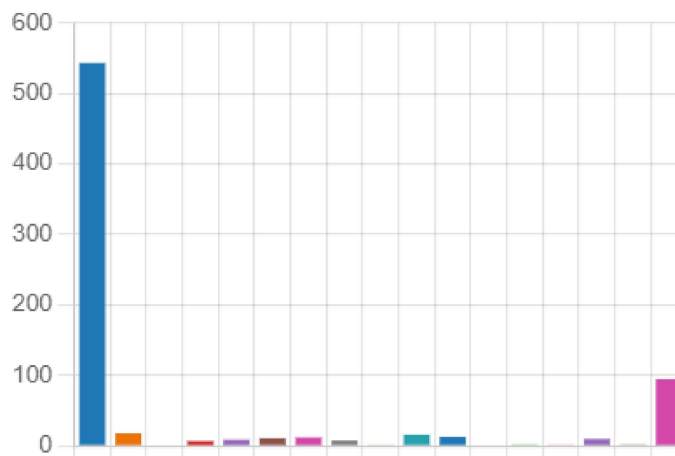
11. We would like to collect some information about you?

- Yes (to show questions) 781
- No (press submit to send your r... 272



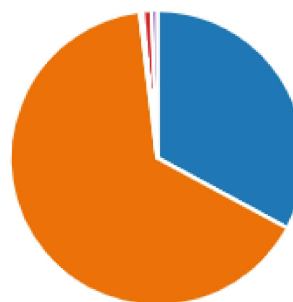
12. What is your ethnicity?

White - English/Welsh/Scottish/...	543
White - Irish	18
White - Gypsy or Irish Traveller	0
Mixed - White & Black African	7
Mixed - White & Black Caribbean	9
Mixed - White & Asian	11
Black or Black British - African	12
Black or Black British - Caribbean	8
Black or Black British - Black Brit...	1
Asian or Asian British - Indian	16
Asian or Asian British - Pakistani	13
Asian or Asian British - Banglad...	0
Asian or Asian British - Tamil	2
Asian or Asian British - Korean	1
Asian or Asian British - Chinese	10
Asian or Asian British - Filipino	2
Other	95



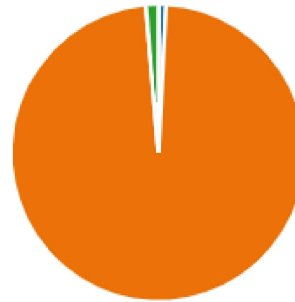
13. What is your gender?

Male (including transgender men)	252
Female (including transgender ...)	500
Non binary	3
Prefer not to answer	7
Other	5



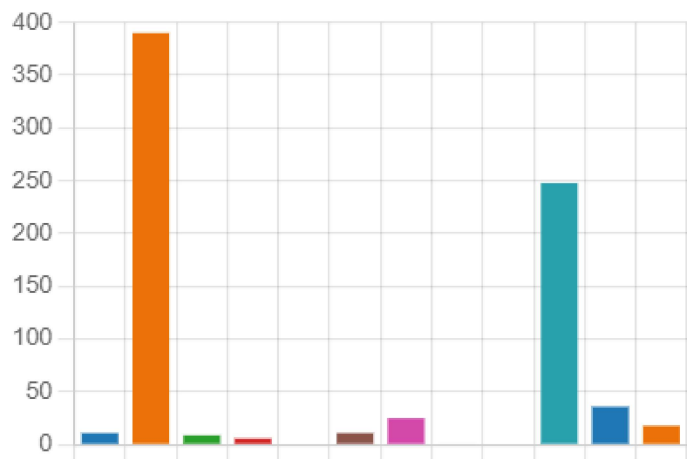
14. Gender reassignment - does your gender differ from your birth sex?

● Yes	6
● No	720
● Prefer not to answer	10



15. What is your Religion or belief?

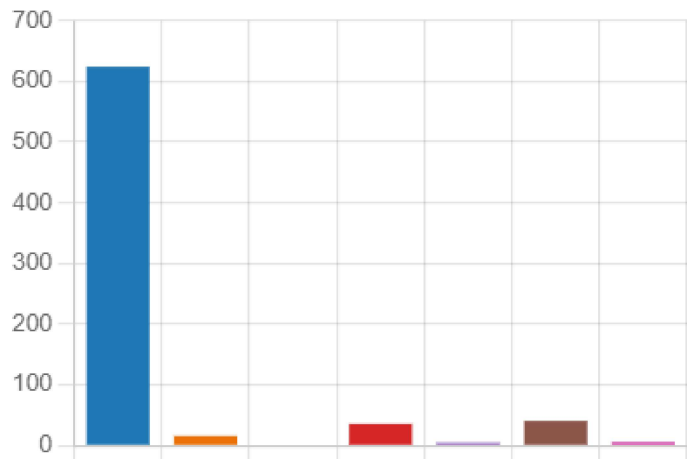
● Buddhist	11
● Christian	390
● Hindu	9
● Humanist	6
● Jainism	0
● Jewish	11
● Muslim	25
● Sikh	1
● Rastafarian	0
● No religion	248
● Prefer not to say	36
● Other	18



16. What is your sexual orientation?

- Heterosexual
- Bisexual
- Pansexual
- Gay man
- Gay woman / lesbian
- Prefer not to answer
- Other

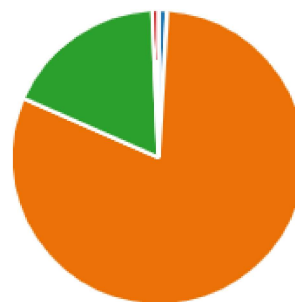
624
16
0
36
5
41
6



17. Are you pregnant?

- Yes
- No
- Not applicable
- Prefer not to answer

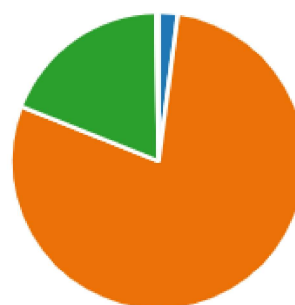
7
604
133
5



18. Have you had a baby in the last 12 months?

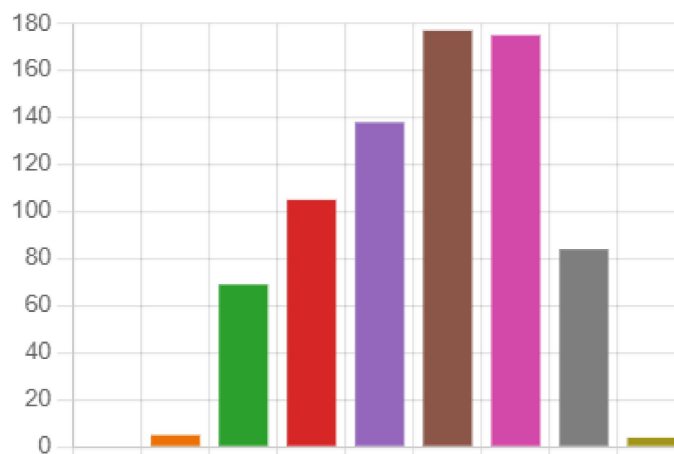
- Yes
- No
- Not applicable
- Prefer not to answer

16
597
142
2



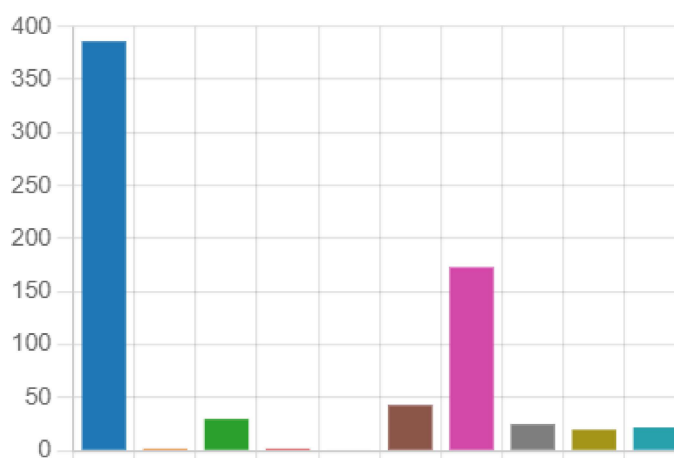
19. What is your age group?

Under 18 years	0
18 to 24 years	5
25 to 34 years	69
35 to 44 years	105
45 to 54 years	138
55 to 64 years	177
65 to 74 years	175
75 years and over	84
Prefer not to answer	4



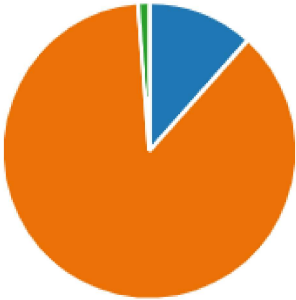
20. Do you have any of the following conditions that have lasted or expected to last for at least 12 months?

No disabilities	386
Blindness or partial loss of sight	2
Deafness or partial loss of hearing	30
Learning disability	2
Developmental disorder	1
Mental ill health	43
Long term illness or condition	173
Physical disabilities	25
Prefer not to say	20
Other	22



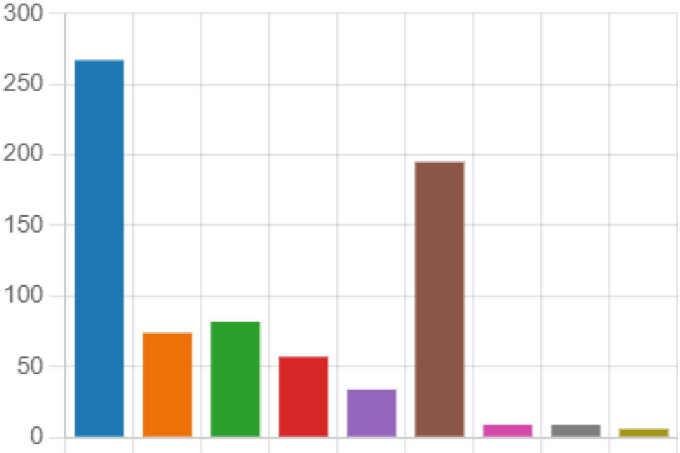
21. Are you a carer for someone with additional needs?

● Yes	84
● No	631
● Prefer not to answer	9



22. What is your employment status?

● Employed (full time)	267
● Employed (part time)	74
● Self-employed	82
● Not employed	57
● Home maker	34
● Retired	195
● Carer	9
● Prefer not to answer	9
● Other	6



23. What is your preferred method of travel?

● Private transport (car/motorbike...)	317
● Public transport (bus/train/tube)	413
● Prefer not to answer	30

